



GlobalNOC Light:
Keeping it simple,
keeping it Light

What is GlobalNOC Light?



- Lightweight network monitoring and notification service
- No limit on the number of devices that can be monitored
- Vendor-agnostic, SNMP-based monitoring
- Covers 10 incidents/month alerting customers of critical events via phone call
- Cost is \$1,000/month (\$12,000/year)

5 Steps to setup monitoring

1. Sign agreement
2. Pre-configured 1RU device is shipped
3. Campus IT staff installs the device that creates a secure connection to the GlobalNOC tools
4. Auto discovery tool to identify devices with SNMP
5. Campus IT defines monitoring policies for the auto discovered devices



GlobalNOC

at Indiana University

What sets GlobalNOC Light apart?

For 25 years, the GlobalNOC at Indiana University has been part of the research and education community that we serve. We consider feedback from the community to grow and enhance our offerings.

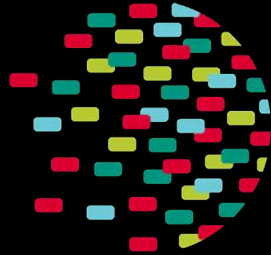
Our service includes live engagement in 10 critical incidents per month. For these incidents, our Service Desk staff will be responsible for reacting to an alert on your network 24x7x365 and directly engaging your staff to hand off the issue.

Human interaction is key. Notification on critical events is made by a personal phone call to your organization's designated contacts.



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