MEET YOUR PEERS!

Pick a table that is most relevant to you as you consider IT Governance.
Conquering IT Governance Together

Dr. Steven Burrell, CIO, Northern Arizona University
Damian Doyle, Deputy CIO, University of Maryland, Baltimore
Erin Murtha, Asst. Vice Chancellor Planning & Projects, UNC Charlotte
Beth Rugg, Asst. Vice Chancellor Client Engagement, UNC Charlotte
When you hear "IT Governance" how does it make you feel (1 word)?

Nobody has responded yet.

Hang tight! Responses are coming in.
Why are you here?
What do you hope to learn?
IT GOVERNANCE
OVERVIEW

What Governance Means to Us
Public Doctoral High Research
28,000+ Students
5,000 Faculty and Staff

IT & Data Governance Hurdles
• Everything takes longer than expected.
• Even when data governance structures are valued, employees will still be frustrated by adherence to the process.
• Prioritization is hard.

IT & Data Governance Benefits
• Fully engaged stakeholders who value having a forum for bringing issues forward for resolution
• Well-documented, transparent structure that helps ensure accountability while driving a culture of data-driven decision-making.
• Clear policy and regular audits reinforce the importance and value of governance in the context of achieving high levels of confidentiality, integrity, and availability of data.
• Institutional agility.

A Data and IT Governance Journey: Finding Truth Amid the Quicksand
(EDUCAUSE Review)
• Public, Doctoral Research
• 30,000 students / 5,000 employees
• Recent centralization of IT staff
• In the midst of major IT governance changes

• IT project governance
• Focus on empowering divisions to make decisions & prioritize work
• Challenged with resource forecasting
- Mid Size Public Doctoral Very high Research
- 14000 students, 2000 fac/staff
- Mature but complex IT governance (multiple overlapping committees)

- New leadership/new stakeholders with limited understanding of existing governance
- Commitment to institutional shared governance
- Frustration at the perceived delays governance introduces
PROCESS

How We Took the Leap
Process
How You Took the Leap
(10 minutes)
SUPPORT & ACCOUNTABILITY

Building a Culture

INTERNET2 2023 COMMUNITY exchange

May 8-11, 2023 Atlanta, GA
Support & Accountability
Building a Culture
(10 minutes)
SUCCESS & EFFECTIVENESS

Governance CAN be Good!

May 8-11, 2023
Atlanta, GA
Success & Effectiveness
Governance CAN be Good!

(10 minutes)
Closing Thoughts

Thank you!