

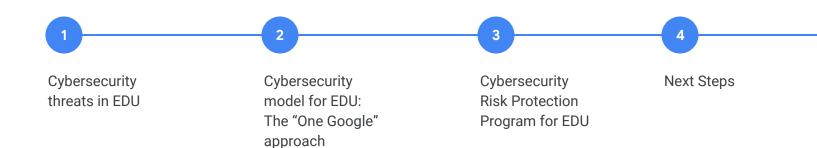
# **Strengthening Cybersecurity With Google**

Kristy Patullo, Google Cloud SLED Customer Engineer



June, 2022

# **Modernized Security for EDU**





# **Modernized Security for EDU**





## The impact of cyber attacks go beyond financial

Don't wait until a data breach happens to put the right security strategy in place

#### **Financial**

(e.g Paying for stolen data or compliance fines)



The ransom isn't the only cost that schools will incur. Between downtime, device and network costs, and other expenses for getting back up and running, the total average bill for recovering after a ransomware attack in education is \$2.73 million – higher than any other industry.

#### **Operational**

(e.g outages of key financial and T&L systems)



CYBERSECURITY

California's College of the Desert experiencing 'system-wide outage' for most services

#### Reputational

**Erodes trust and safety perception** 



Improved data security: Data theft not only damages the reputation of the educational institution but also exposes the institution to liability for theft. Student and staff records contain priceless information that everyone would prefer to stay guarded. Properly designed cloud storage systems offer protection that rivals those of the best on-prem storage options and can ease the mind of CIOs.



# The cost implications from higher risks

#### Ransomware payouts costs

The average ransom **payout amount increased nearly fivefold** to \$812,360 from 2020, with a 300% increase in the proportion of organizations paying ransoms of \$1 million or more.

Source: The Journal

#### **Recovery costs**

Even in cases where institutions don't pay a ransom, short and medium term unbudgeted remediation costs can be staggering. The cost of ongoing recovery from a Ryuk ransomware attack on a K12 school late in 2020 grew to nearly **\$9.7 million** dollars.

Another institution approved spending nearly **\$9.4 million** on external IT consultants to respond to the ransomware attack it suffered in March 2021.

Source: www.k12six.org

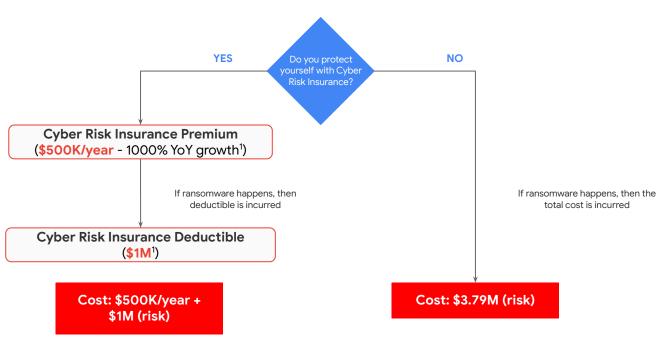
#### **Cyberinsurance costs**

Cyberinsurance premiums have begun climbing, and the 2022 Cyber Market Conditions Report from Gallagher Risk Management Services projects that **policies will be 100% to 300% more expensive** for organizations that do not have "best-in-class" security controls in place — if they are provided a quote at all.

Source: Gallagher Insurance Report

# An example of financial risk exposure

#### Average cost of ransomware attack in EDU \$3.79M<sup>2</sup>



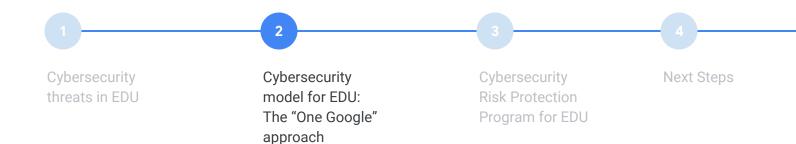
### How we're helping EDU to modernize cybersecurity

Better technology, cost-effective model for education





# **Modernized Security for EDU**





# Cultural challenges in Cybersecurity for Educational Institutions





#### **Awareness**

Little to no staff fully dedicated to cybersecurity and often a not a priority until an incident happens

Need to demonstrate impact to improve perceived value

#### Siloed

Tools don't work together, limited incident response strategies

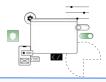
Need to eliminate silo to drive change & have upstream impact



#### **Staffing**

Engineers create rules & analysts operate them

Analysts need to be upskilled & take on more engineering work



#### Modernization

Due to limited funds often dealing with legacy infrastructure and tools

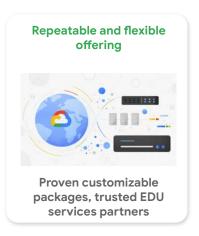
Security operations needs to be prioritized in the Cloud Transformation

## "EDU friendly" modernized cybersecurity model

Our priorities as we define our solutions

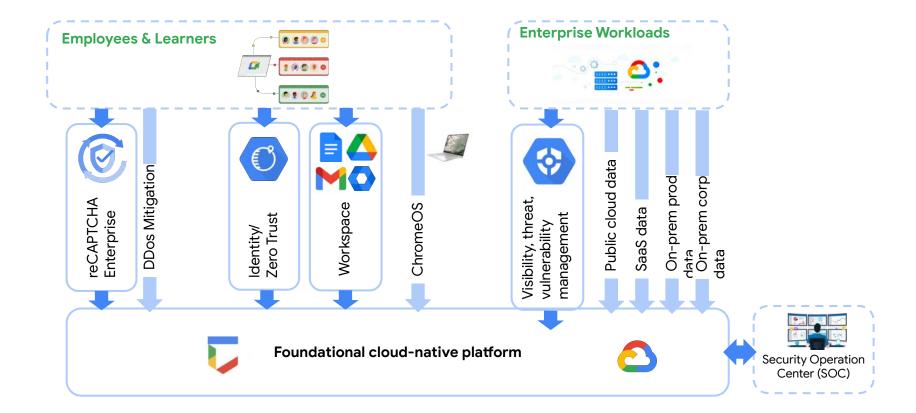






# **Cloud-native Security Operations**

Our recommended model for EDU



# Google **never stops** protecting your digital safety

Google for Education is built with the same best-in-class privacy and security capabilities that Google uses for its own tools to ensure a safer way to learn.



Every day

100 million

Phishing attempts are blocked by Gmail

Every day
74 million

users get help from Google's Password Manager Every week **30,000** 

unsafe websites are identified by Google

Every year 700 million

people strengthen their security with <u>Security Checkup</u>

There have been **no reported ransomware attacks ever** on any business, education, or consumer Chrome OS device

# Google Workspace for Education Security

Available at no charge\*

#### **Education Fundamentals**

Enable secure learning environments with a set of productivity & collaboration tools, along with security features that let you quickly respond to threats.

#### Privacy and security highlights:

- Data protection including automatic encryption, two-factor authentication & automated data loss prevention
- Alert center notifications of potential security threats



Enhance security, visibility, and control so you can more proactively manage and protect your educational data, including the personal information of your school community.

#### Privacy and security highlights:

- Prevent, detect, and remediate threats with the Security Center – including the dashboards, health page, and investigation tool
- Manage data easily with defined data regions, advanced permission settings, & advanced Drive security controls

#### Paid editions

#### Teaching and Learning Upgrade

Enhanced educator tools in video communications, class experiences, and academic integrity.

#### **Education Plus**

A comprehensive solution with advanced teaching, learning & security features from all Google Workspace for Education editions.

# Privacy and security highlights:

Same features as Education Fundamentals

# Privacy and security highlights:

Same features as Education Standard plus:

 Priority support from a dedicated team of education specialists



#### **ChromeOS**



# **Built-in** security and control

Reduce risks with multilayered security and integrated safeguards in Chromebooks.



#### **Embedded security**

Built-in virus protection combines with features like 128-bit data encryption, Verified Boot, and sandboxing to protect your institution from evolving cybersecurity threats.





#### **Automatic updates**

Chromebooks stay current against the latest threats with updates that happen in the background and don't require a system restart to go live.



#### Proactive tools and guidance

Stay on top of security with alerts, drill down on incidents with the investigation tool, and get tips from the security health page.



#### **Enhanced control and visibility**

Get advanced security features and more data and device visibility, plus 24/7 IT admin support with the Chrome Education Upgrade.

# **Google Cloud Platform**



Take advantage of same secure-by-design, built-in protection global infrastructure that Google uses





#### **Built-in Security**

Defense in depth, at scale, by default. Shared Fate Security stance, designed from the ground up to handle billions of users. Forrester recognizes our leadership in laaS Native Security.



#### **Enhanced Control and Visibility**

You determine and control what happens with your data. Automated reporting and safeguards to facilitate the usage in accordance to compliance (GDPR, FERPA, HIPAA, FedRAMP, etc.)



#### Leverage Google's infrastructure

Google scans +694k web pages and stops 10M spam emails every minute. **Multi-Cloud from the beginning increases security** posture when moving workloads from anywhere



#### Continued investments

Dedicated team searching (and employing AI & ML) for and remediating constantly evolving threats before they enter the platform. Continued investments in security portfolio (e.g Siempify, Mandiant)

.

#### Chronicle



# What Makes Us Different



#### Intelligent data fusion

Timelines and enriched data model for investigation and detection



#### **Modern threat detection**

YARA-L for detecting modern malware-based threats



#### **Continuous IoC Matching**

Continuous, retrospective analysis of telemetry vs. threat intelligence



#### Self-managed

Unlimited scale-out without customer tuning, sizing, or management



#### **Hunt at Google speed**

Subsecond searches against petabytes of data



#### Disruptive economics

Full security telemetry retention, analysis at a fixed, predictable cost

An institution with 10,000 students & faculty: the challenge



#### Alert fatigue

Too many false positives



# Multiple environments

Hybrid workforce & workloads



# Lack of automation

Attackers are fast, investigators aren't



#### **Smart detection**

Undetected threats, lack of context & enrichment



#### **Tool integration**

Too many vendors, context switch, manual integration



#### **Data retention**

Cost of long term storage & regulatory compliance





# Net impact for an institution with 10,000 students & faculty

Comparison of option to AL/ML based SecOps

cost \$13M Google Cloud cost \$7M

Net savings \$6M

#### **Benefits**



Autoscaling managed platform does not require capacity planning, optimization, or heavy administration



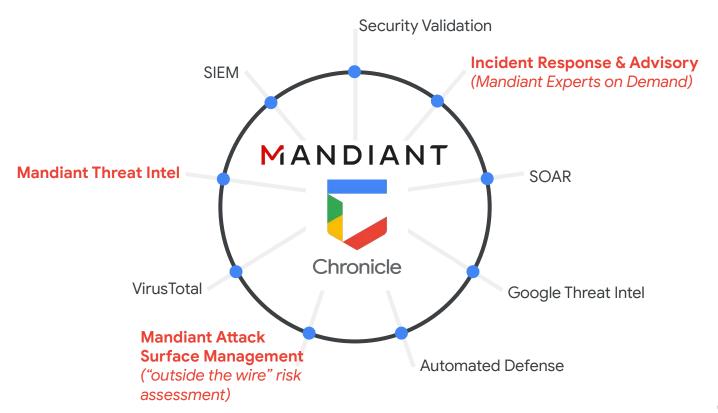
Immediately available data science capabilities to deploy security specific models & shorten time to market



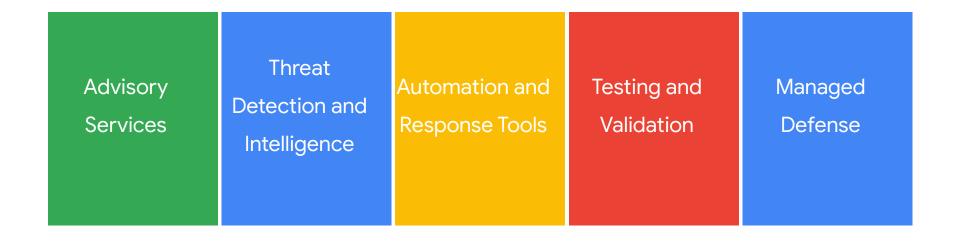
Collaboration with world-class engineering & operations to ensure highest quality models for threat intelligence



# The addition of Mandiant services can augment Google Cloud SecOps



# Mandiant's Global Expertise



## Industry leading technology for reduced risk

Using Google technology is safer and cost-effective for education

Chromebooks protect student data and assure operational continuity

Baltimore County schools say district-issued Chromebooks,
Google accounts are OK to use after ransomware attack

By MCKENNA OXENDEN
BALTIMORE SUN | NOV 29, 2020 AT 6:18 PM

Google Workspace

# Two Somerset County school districts report cyber attacks Mike Deak MyCentral Jersey.com Published 5:00 a.m. ET April 14, 2021 | Updated 7:46 a.m. ET April 14, 2021 View Comments On Monday, the superintendent said Chromebooks given to students were not affected and students could use them. She also said that while staff email was not affected, voicemail was not working Monday.

Customers using Workspace are 6.3 times less likely to file an insurance claim

Relative likelihood of a claim by email provider – HI 2021

H1 Coalition Cyber Insurance
Claims Report

6.3x

Security

Security

Chronicle

3.9x - 6x Savings
by deploying Google Chronicle
versus alternative cloud-based or
on-premises security analytics.

(based on ESG's 3-year TCO analysis for a
modeled large enterprise)

Google Cloud + Chronicle TCO advantage

## And don't worry - we will help you recover from unexpected events

Modernized backup and disaster recovery for your on-prem infrastructure

#### **Weather Events and Unplanned outages**

Hurricanes, tornadoes, floods, fires these are all examples of weather events that can occur suddenly and cause major disruptions to data center functions, and supply chain effects impact backup generators. Offsite cloud backups ensure your data is safe even if there is detrimental damage at your primary location.

#### Ransomware and other cyber incidents

When ransomware, worms, trojans, or other types of malware infiltrate networks they cause corruption, outages, slowness, data loss, and more. Without a solid backup strategy critical infrastructure could be down permanently.

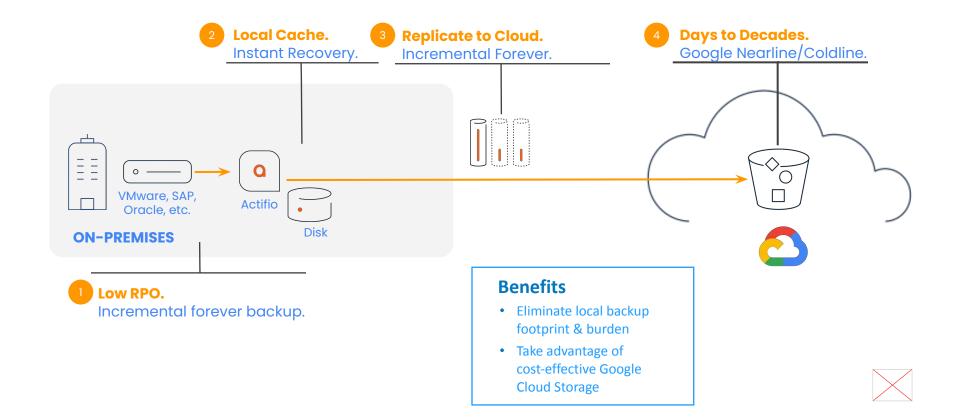
#### Hardware or software failure, data corruption or accidental deletion of data

Failures of hardware, software, or human error can lead to **outages and permanent data loss**. Cloud backups allow administrators to quickly bring up new servers or pull from backups limiting the impacts of these events.

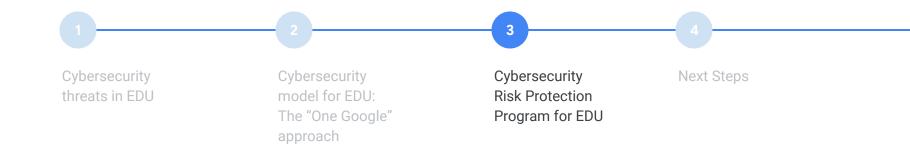


### And don't worry - we will help you recover from unexpected events

Modernized backup and disaster recovery for your on-prem infrastructure



# **Modernized Security for EDU**







# Google Cloud: Modernize your security



Built-in safety with the most secure, transparent, and compliant cloud Powered by our global infrastructure and intelligence

Bring the power of Google's infrastructure and intelligence to everywhere your systems run



# Google Cloud for Education Risk Protection Program







# Choose a Security Partner who is in the trenches with you

REDUCED RISK ENABLES CUSTOMERS TO POTENTIALLY PROCURE SPECIALIZED COVERAGE AT REDUCED COST

#### Reduce risk with

#### Risk Manager

CUSTOMERS CONVERGE ON A TRUSTED POSTURE, REDUCING SYSTEMIC SECURITY RISK



#### Reduce cost with

#### Risk Protection Program

POTENTIALLY REDUCED COST AND TAILORED COVERAGE FREES RESOURCES TO DRIVE DIGITAL TRANSFORMATION

#### Accelerate our customers'

**Digital Transformation** 





# **Modernized Security for EDU**





# **Get started today**

Let's do this journey together

#### **Feasibility Study**



#### **Discover and Evaluate**

Joint discovery and assessment to determine the right solution for your institution

# Modernized Security Plan



#### **Design and Planning**

Determine the right offering and implementation plan to ensure a successful journey

#### **Implementation**



#### **Implementation**

Deploy, validate, train and engage in a sustainable innovation model





# Thank you.

Learn more at

**Google Cloud for education** 

#### Connect with us

Email kpatullo@google.com to schedule a meeting